

Anurag Jain
Project+, ITIL Certified

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**Updated:
25 August '08**

EXPERIENCE

Over 8 years of varied experience in Leading technical Projects, Enterprise Infrastructure Services & Architecture, and Transitions of Technology/ teams. Designing enterprise environment(s) Architectures and Implementation plan of VMware ESX, Windows 2003/2000 Active Directory based networks and Citrix Metaframe Presentation Servers. ITIL Process Design Skill and Implementation Experience

CURRENT JOB PROFILE





COMPUTER SCIENCES CORPORATION INDIA PVT. LTD.

as Lead Architect (Solution), June 2008 - Present

Key Result Areas

- ✓ **Project Management** - To develop detailed implementation plans using MS Project to enable delivery of the Technical Solution Document
 - Responsible for remote coordination of infrastructure implementation/integration
 - Estimate initial project cost and timing with the help of project team members of different Geography's or customers as desired
 - To engage and manage technical resources to deliver the project plan
- ✓ **Lead Solution Architect** – Gather information and propose design for solutions ensuring delivery of technically sound solutions conforming to industry in the Managed Services Design Centre (Data Centre solution & services). The areas include:
 - **ITSM Implementation & Service Level Management (SLM)**
 - **Monitoring Tools**
 - **Network and Security (Routers, Switches, Firewalls)**
 - **Operating Systems (Vmware ESX, Wintel Server, Active Directory, IIS)**
 - **Application Model (Citrix, Databases)**
 - **Storage and Backup**
- ✓ **Transition and Integration Manager** – To work with the Delivery Integration Team to ensure that all relevant Teams are engaged to deliver the solution at Implementation
 - To facilitate the delivery of the Solution Maturing phase of the project by managing the development and approval of Server Solutions Organization detailed/matured Technical Solution Document ready for the Implementation phase of the project
- ✓ To chair regular Technical Project Review Meetings, Customer facing Meetings (if required), attend Review Meetings and produce all documentation and minutes as appropriate
- ✓ Maintain all required documentation in a central repository
- ✓ Acts as primary interface to the customer, other vendors

TECHNICAL SKILLS & CERTIFICATIONS

-  CompTIA (Project+)
-  EXIN (ITIL Foundation V3 & V2)
-  Citrix (CCEA, CCA)
-  Microsoft (MCSE, MCSA, MCDBA)

☞ DELL (Associate Dell Certified Systems Expert)

☞ CISCO (Cisco Certified Network Associate)

HCL COMNET SYSTEMS & SERVICES LTD, ISO20000, BS7799 certified

as Consultant –Systems (Infrastructure Services & Architect), September 2004 – June 2008

Key Result Areas

- ✓ Enterprise Infrastructure Architect
- ✓ ITSM Implementation
- ✓ Practice Tech / CoE panelist
- ✓ Transition responsible
- ✓ Team Leadership
- ✓ Technical Writer

ISHIVA BACKOFFICE PVT. LTD

as System Administrator, December 2003 – July 2004

WIPRO LTD. , An ISO9001 Company

as Customer Support Engineer, October 2002 – November 2003

TATA INFOTECH LTD. through Service franchisee COMPETENT TECHNOLOGIES

as Customer Support Engineer (at AMERICAN EXPRESS INDIA LTD), Jan 2001 - September 2002

EDUCATION

- ☞ Master of Business Administration - Information Technology (MBA IT)
- ☞ Bachelors of Computer Applications (BCA)
- ☞ XIIth (CBSE) with Computer Science & Mathematics

PERSONAL

- **Date of Birth:** June 27, 1980
- **Marital Status:** Single
- **Offshore Business Visit:** Sweden, Netherlands

EXTRA CURRICULAR ACTIVITIES

- Winner **All India Microsoft Design Contest Infrastructure Architect 2007**
- Winner **“Best Quality Suggestion/Initiative Contest `07”** at HCL Comnet Ltd
- Winner **“Best Quality Cartoon Contest `07”** at HCL Comnet Ltd



(ANURAG JAIN)